

Sam's Internet Club

35 South Broadway, Gloucester City, NJ 08030. Phone: 856-456-0040
www.KomputerStore.com

(Laptop Repair Ticket)

Date: _____

Please write in CAPS clearly (except your password). Pack the laptop properly with 3" of foam or bubble wrap padding. We strongly suggest to insure it. We will not be held responsible for any damage or loss during shipping. Once we receive the laptop, we will contact you to let you know that we have received it. We will diagnose the laptop FREE of charge and send you an email with estimate and approximate time required for repair. After you agree to the estimate, we will proceed with the repair. Once laptop is repaired, it will be shipped to the address you provide in this form. In any event if the laptop is not repairable or you do not agree to the estimate that we provide, it will be returned to you at your cost.

Ebay ID [if applicable]: _____ Ebay Item #: _____

Company Name: _____

Customer Name: _____

Full Address: _____

Phone1: _____ Best Time to Call: _____

Phone2: _____ Best Time to Call: _____

Email: _____ Fax: _____

Laptop Make: _____ Model: _____

Serial Number: _____

Hard Drive [Size] _____ Memory [Amount]: _____

Optical Drive [CD/DVD/CDRW/DVDRW]: _____

Modem: _____ Wireless Adapter: _____

Processor: _____

AC Adapter Included [Yes/No]: _____ Battery Included [Yes/No]: _____

BIOS Password: _____ Windows Password: _____

Problem Description:

Has anyone checked your laptop before for the same problem? [if yes, describe]:

Additional Items Included:

Print Name: _____ Signature: _____